P2 | Male | SCO | 4-year College with 10 SCO | 6230 GI Bill Students | Arizona

* Unable to find a path to SA Pages and SCO Handbook on va.gov homepage or EDU Landing page. P2
* Able to quickly find the SCO Handbook on the SR page. P2
* Considered an online session to be a "webinar". P2
* Wondered if the online session would be in training. P2
* Found Webinars once we confirmed that he was looking for a webinar. P2
* Was able to easily find the scholarship info in the Resources for Students section. P2
* Assumed he'd find info about BAH calculation changes in the Announcements section. P2
* Found STEM info in the GI Bill accordion in the Policy section. P2
* He expected to find updates about Colmery and STEM in the GI Bill Accordion in the Policy section. (and perhaps some FAQs). P2
* Is comfortable with the current order of the sections. P2
* Like having the phone numbers along the side. P2
* "I like it. It flows well." P2
* Label options "School Certifying Officials" School Certifying Staff". P2